

Mobility Advisory Committee (MAC)

Meeting Minutes

September 20, 2023

Attendees:

Eddie Richenbach-MAC

Kristina Hornaday-Alberts-MAC

Wilma Simmons-MAC

Greg Meyers-MAC

Teisha Belton-INDYGO

Ryan Wilhite-INDYGO

Mike Roth-INDYGO

Angela Milroy-RATP DEV

Amanda Bagwell-MAC

Linda Gosnell-MAC

Chris Hollingsworth-MAC

Bernadine Wilmer-MAC

Aaron Vogel-INDYGO

Matt Duffy-INDYGO

Will Hazen-INDYGO

Mike Roth-INDYGO

Attendance of members by Mike Roth

Agenda Items:

- Approval of July 2023 Minutes-Approved
- Installations of new members-Approved
 - Greg Meyers
 - Bernadine Wilmer
- **Aaron Vogel**
 - IndyGo's East Campus ribbon cutting with guest FTA Administrator Nuria Fernandez
 - US Department of Transportation, Pete Buttigieg was here for a grant discussion for safer streets in downtown Indianapolis for pedestrian accessibility.
 - IndyGo won ARTI award for the Music in Transit program.
 - Superstops on Vermont Street are currently being built.
- **Matt Duffy**
 - Red Line
 - Traffic Modification Project
 - Installation of pedestrian signals

- ❖ The project is near completion; testing and evaluation are being conducted.
 - Installation of warning signs for motorists along Capitol Ave.
 - ❖ Installation is to begin in the next couple of months.
 - Purple Line
 - Approximately 20 months into construction
 - Plan to open October 2024
 - Blue Line
 - About 90% of the project design is complete
 - Working towards a grant around Fall 2024
 - With approval, we will start construction in 2025
- **Will Hazen**
 - Signage for the visually impaired on Fixed Routes
 - Provide braille information for stop changes.
 - Bus stop signs have braille.
 - Smartphone App that assists with bus stops
- **Ryan Wilhite**
 - Expiration to the new Beyond ADA policy
 - Expires January 1, 2025
 - Creating communication in 2024 for notifications
- **Angela Milroy**
 - Driver Shortages
 - Six drivers in class currently
 - Staffing Opportunities
 - Currently at 41 drivers and needing more.
 - Anyone looking for a job, refer to RATP Dev
 - INCare Update
 - Able to provide 20-25 trips per day.
 - A-Tin
 - We are waiting for them to finalize so that we can pilot our vehicles.
- **Teisha Belton**
 - Oversight observation of RATP Dev Operations
 - Monitoring phone etiquette with dispatch

- Monitoring subscriptions and their accuracy
- Monitoring Late Pull-Outs and Reasons Why
 - Late Pull Out-Vehicle leaves the yard after the scheduled time.
 - Ensure DVIR (Driver Vehicle Inspection Report) is filled out if necessary.
- IndyGo Mobility App
 - Storage of payment information is on hold due to finance.
- Fare Charging
 - Ensures daily that riders are charged accurately.
 - Mobility Solutions has created a funding source change form.
 - Riders who are grandfathered into Beyond ADA and have changed addresses since October 1.
 - If a rider's address changes, they will be charged Beyond ADA rate if appropriate.

Additional Questions/Concerns

- **MAC Bylaws Update**
 - Lengthy process for legal to review, approve, and then present to the IndyGo Board of Directors.
 - Aiming to present to the Board the approved changes in October.
- **Increase Productivity**
 - Being advocates for transportation.
 - Spread the word of hiring.
 - Include MAC members in Client Centers meetings.
 - If there are any issues/questions, please reach out and say something, even if it is between MAC meetings.
- **Information regarding fixed route changes**
 - Public meetings are held for anyone to attend to express their concerns regarding fixed route changes.
 - Visit www.indygo.net and click on IndyGo News for more information.